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## Certificate II in Community Services (CHC20108)

### Course Overview

The Community Services Industry in Australia is one of rapid growth. With current social trends such as an ageing population, and updates in industry standards, there is an increasing demand for skilled community workers.

The Certificate II in Community Services offered by CHARLTON BROWN® is a 3 month full-time qualification which may benefit students who wish to work as a first contact in crisis situations, referring clients to a broad range of services; work in residential facilities under direct supervision; or who wish to work with children in a family home.

To ensure all students graduate as world-class carers, all courses combine both practical classes and a work-based placement. Essential knowledge will be assessed through written work, and essential skills assessed through 150 hours of practical experience in the community services industry.

Graduates of the Certificate II in Community Services are qualified to obtain employment as a Mother's Help, Assistant Community Services worker, Care Service Employee, Customer Service Staff, Domestic Assistant, Home Helper Person, Personal Care Assistant and Support Worker. Potential pathways from the Certificate II in Community Services may include further study in child care, aged care, disability, home and community care, and/or welfare.

### Course Structure

#### Qualification Prerequisites

None

#### Qualification Requirements

Compulsory	5 units
Elective	6 units
<b>Total</b>	<b>11 units</b>

#### Compulsory Units

CHCCS211A	Prepare for work in the community sector
CHCCOM201C	Communicate with people accessing the services of the organisation
CHCORG201A	Follow policies, procedures and programs of the organisation
CHCORG202C	Work with others
HLTOHS200A	Participate in OHS processes

#### Electives

CHCCN301A	Ensure the health and safety of children
CHCFC301A	Support the development of children
CHCIC201B	Communicate with children
CHCPR301A	Provide experiences to support children's play and learning
CHCCN305A	Provide care for babies